

CHRISTIAN LOMBOTO

Financial Data Analyst | Data Quality | SQL | Python | Power BI | Jira / JQL

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PROFESSIONAL SUMMARY

Financial Data Analyst with 2 years of professional experience at Infosys BPM supporting mutual-fund and ETF data processes in a regulated financial-services environment. Experienced in data validation, cleansing, metadata review, reconciliation, discrepancy investigation and quality control, maintaining a 99.4% average accuracy rate with regular 100% results. Hands-on experience using Jira and JQL to manage, search and investigate work items, alongside SQL, Python, Jupyter Notebook, Power BI and Excel. Strong at following structured workflows, documenting issues and communicating data-quality findings to team leads and process owners. Supported by a Level 8 Higher Diploma in Data Analytics for Business and Level 7 degree in Applied Software Development.

PROFESSIONAL EXPERIENCE

Financial Data Analyst | Infosys BPM | Sep 2024 – Present

- Analyse and validate large volumes of mutual-fund and ETF data within a regulated financial-services environment, maintaining a 99.4% average accuracy rate with regular 100% results.
- Perform daily data cleansing, metadata validation, document review and reconciliation against source information to ensure data is complete, accurate and consistent.
- Use **Jira** to manage and track work items, investigate issues and follow defined operational workflows; use **JQL** to search, filter and identify relevant tickets and work.
- Investigate data discrepancies and exceptions, identify root causes and feed recurring issues and fixes back into team quality checks and processes.
- Review financial documents and associated data against required standards, ensuring information is correctly captured and maintained for downstream use.
- Work to deadlines and quality requirements across high-volume processes, prioritising tasks and escalating data-quality issues where appropriate.
- Communicate findings, exceptions and process issues clearly to team leads and process owners, supporting timely resolution and maintaining data integrity.

Web Developer (WordPress) | Babylon Radio | 2024 – 3-month placement

- Maintained and improved WordPress site functionality, navigation and content; used site analytics and user feedback to support UX improvements.

Professional Barber | Self-Employed | 2013 – 2024

- Ran a client-facing business for over a decade, developing strong communication, organisation, customer-service and problem-solving skills while managing appointments, payments and day-to-day operations.

CORE TECHNICAL SKILLS

Data & SQL	SQL, Snowflake, MySQL, CTEs, joins, aggregation, window functions, data-quality queries
Python & Analysis	Python, Pandas, NumPy, Matplotlib, Jupyter Notebook, data cleaning, EDA, visualisation
BI & Reporting	Power BI, Excel, dashboards, KPI analysis, metric definitions and reporting
Workflow & Quality	Jira, JQL, data validation, reconciliation, discrepancy investigation, root-cause analysis, process controls
Development	Git/GitHub, HTML/CSS, JavaScript, Java, PHP, WordPress

EDUCATION

Higher Diploma in Data Analytics for Business (Level 8) | CCT College Dublin | 2023–2024

Statistical analysis, machine learning foundations, Python, BI and data visualisation.

BSc in Applied Software Development (Level 7) | CCT College Dublin | 2022–2023

SQL, databases, Java, JavaScript, HTML/CSS and Agile/Scrum project delivery.

SELECTED ANALYTICS PROJECTS

E-commerce User Behaviour Analysis — Snowflake / SQL / Power BI

Analysed 884K event-level records, performed data-quality validation and session-level funnel analysis, and delivered a Power BI dashboard.

github.com/lomboto05-commits/E-commerce-user-behavior-snowflake

Contentsquare UX Analytics — Python / Jupyter / Contentsquare

Analysed e-commerce user journeys and behavioural data, producing visualisations and documenting UX/tracking-taxonomy findings.
github.com/lomboto05-commits/contentsquare-website-analytics

E-commerce Customer Analytics — Python / Pandas / NumPy

Analysed 3,660 transactions covering customer spend, segmentation, categories, payment methods, pricing and discounts.
github.com/lomboto05-commits/eCommerce-customer-analytics

ADDITIONAL INFORMATION

Youth Football Coach: Coached young players, supporting technical development, teamwork, confidence and a positive team environment.

Football: Represented Galway in football.

GAA: Played underage GAA for Galway, developing discipline, teamwork and competitive experience.

LANGUAGES

English — Fluent **French** — Fluent

REFERENCES

References available on request.